

NOTICE



Request for Proposal (RFP)

RFP Ref No.: SBI/GITC/SOC/2019/2020/634 dated 19/08/2019

Setting up Next Generation Global Cyber Security Operations Centre (Next Gen GCSOC)

Security Operations Centre,
Information Security Department,
State Bank Global IT Centre,
'A'- Wing , Ground Floor,
Sector 11, CBD Belapur
Navi Mumbai 400614 (Maharashtra)
India

Proposals for setting up of state-of-the-art Next Generation Global Cyber Security Operations Centre (GCSOC) are hereby invited on behalf of State Bank of India

Proposals are invited from Indian firm / company/ organization registered under the Companies Act 1956 on turn-key basis to supply, install, integrate, upgrade, operate, maintain and manage all GCSOC technologies together at SBI premise for 5½ years.

Date of RFP Document	19th August, 2019
Last Date of Pre-Bid Queries Submission	28th August ,2019 15:00 Hrs
Date of Pre-Bid Meeting	4th September,2019 15:00 Hrs
Last Date of Submission of Bid	20th September,2019 15:00 Hrs
Date of Opening of RFP Response	20th September,2019 15:30 Hrs

RFP Document will be provided by the Bank in softcopy after submission of Tender/Bid Fee of Rs.10,000/- as given below in the Schedule of Events.

Schedule of Events

SI No	Particulars	Remarks
1	Contact details of issuing department (Name, Designation, Mobile No., Email address for sending any kind of correspondence regarding this RFP)	Dy. General Manager (SOC), Information Security Department (ISD), 'A' Wing, Ground Floor, State Bank Global IT Centre, Sector 11, CBD Belapur, Navi Mumbai 400614 (Maharashtra) Email: dgm.soc@sbi.co.in ; Cc: agm2.soc@sbi.co.in ; dc.balani@sbi.co.in dilbar.solanki@sbi.co.in Tel: 022-27537329 & 022-27537328
2	Bid Document Availability including changes/amendments, if any to be issued	RFP may be obtained from the Bank after depositing Bid/Tender fees as mentioned at Sr. No. 10 from 19.08.2019 to 20.09.2019.
3	Last date for requesting clarification	Upto 03:00 pm on 28.08.2019 All communications regarding points / queries requiring clarifications shall be given in writing or by e-mail.
4	Pre - bid Meeting at (venue)	Time: 3.00 pm to 5.00 pm Date: 04.09.2019 Venue: Security Operations Centre (SOC), Information Security Department (ISD), Global IT Centre (GITC), Navi Mumbai
5	Clarifications to queries raised at pre-bid meeting will be provided by the Bank.	06.09.2019
6	Last date and time for Bid submission	Upto 03.00 pm on 20.09.2019
7	Address for submission of Bids	Dy. General Manager (SOC), Information Security Department (ISD), 'A' Wing, Ground Floor, State Bank Global IT Centre, Sector 11, CBD Belapur, Navi Mumbai 400614 (Maharashtra)
8	Date and Time of opening of Technical Bids	20.09.2019 at 15:30 Hrs Authorized representatives of Bidders may be present during opening of the Technical Bids. However, Technical Bids would be opened even in the absence of any or all of the Bidder representatives.
9	Opening of Commercial Price Bids	Time and date for opening of Commercial price bid will be communicated to Bidder(s) who qualify in the Technical Bid.

		Commercial price bid of technically qualified bidders only will be opened on communicated date.	
10	Tender Fee	Rs. 10,000/- Amount should be deposited in A/c No. 10309442505, IFSC - SBIN0006240. Account Name: SBI Collection Account Tender fee will be non-refundable.	
11	Earnest Money Deposit	Rs. 50 Lakh (Fifty Lakh) Amount should be deposited in A/c No. 10309442505, IFSC - SBIN0006240. Account Name: SBI Collection Account EMD shall be valid upto 180 days from bid submission date. Bidder should deposit EMD and Tender Fee separately.	
12	Bank Guarantee	10% of the Total Contract Price/ TCO for the entire period of Contract	Performance Security in form of BG should be valid for Sixty-Nine months from the effective date of the Contract.

Eligibility Criteria for Bidder

Sr. No	Eligibility Criteria	Documents to be submitted
1.	The Bidder must be an Indian firm / company/ organization registered under the Companies Act 1956 and should be in existence for more than 3 years in India.	Copy of the Partnership deed/Bye Law/ Certificate of Incorporation issued by Registrar of Companies along with Memorandum & Articles of Association and full address of the registered office.
2.a	The bidder must have average annual IT turnover of Rs.250 Crores for at least two out of three Financial Years (2015-16, 2016-17, 2017-18)	Copy of the audited Balance Sheet and P&L statement of the bidder for the last three financial years: 2015-16, 2016-2017, 2017-18 and certificate from Chartered Accountant.
2.b	In the above IT turnover, total consolidated IT / Cyber Security / SOC projects turnover for at least two out of three Financial Years (2015-16, 2016-17, 2017-18) should be Rs.75 Crores.	Copy of the audited Balance Sheet and P&L statement of the bidder for the last three financial years: 2015-16, 2016-2017, 2017-18 and certificate from statutory auditor.
3.	Bidder should be profitable organization based on Profit After Tax (PAT) for at least two out of three financial years (2015-2016, 2016-2017, 2017-2018).	Copy of the audited Balance Sheet and P&L statement of the bidder for the last three financial years: 2015-16, 2016-2017, 2017-18 and certificate from Chartered Accountant.
4.	The bidder should have setup at least one captive SOC with 12500 EPS at large organization in the last 3 years using the any qualified SIEM OEM as per Eligibility Criteria and technologies as proposed. This should be for a captive SOC at a client and not a MSSP across multiple customers.	PO / deployment certificate issued by client to bidder / OEM / Verifiable proof. – attach copy obtained from each such client.
5.	The SIEM solution proposed to be offered to the Bank by the bidder must be from the solutions figuring in the Gartner's Leader / Challenger Quadrant consistently for the three years i.e. year 2016, 2017 and 2018.	Undertaking in this regard by the authorized signatory. Undertaking by bidder along with Gartner Magic Quadrant for SIEM.

6.	The proposed SIEM must have been deployed at one domestic / global client with at least 2 Lakh EPS in last 3 years and deployment of UEBA with 50000 Users.	PO / deployment certificate issued by client to bidder / OEM Attach copy obtained from each such client as below –
7.	To avoid conflict of interest the bidder or sister concern company should not be any of the following – a. Network Integrator for the Bank b. Application related service provider for the Core Banking Solution for the Bank (Domestic & abroad) c. ISSPs empaneled with SBI.	Self-declaration signed by Authorized Signatory of the bidder.
8	The bidder or any of its sister concern company should not have been blacklisted by the Bank or any Regulatory or Government Authority or Public Sector Undertaking or any Law Enforcement Authority for breach of any Regulations or Laws as on date of submission of the tender, otherwise the bid will not be considered.	Self-declaration signed by Authorized Signatory of the bidder.
9	Past/present litigations, disputes with SBI, if any which may impact GCSOC project (Adverse litigations could result in disqualification, at the sole discretion of the Bank).	Brief details of litigations, disputes, if any are to be given on Company's letter head.

Documentary evidence must be furnished against each of the above criteria along with an index. All documents must be signed by the authorized signatory of the Bidder. Relevant portions, in the documents submitted in pursuance of eligibility criteria, should be highlighted.